

Technical Trainer

Job Summary

This person will be responsible for delivering technical training curriculum to customers, integrators and resellers. The trainer will work with technical writers and systems engineers to capture and convey the latest capabilities and user methods within the Company's availability management solution.

Job Tasks

Trainer will participate in every area of training including;

- Development, editing, evaluation, and validation of technical and sales training materials
- Support responsibilities as necessary to gain appreciation for customer environment
- Creation of customer best practices & FAQ's based on support & class feedback
- Creation & delivery of Web-based classes
- Develop and administer class survey, capability testing and VAR audits

Experience

Excellent presentation and communications skills; capable of presenting technical information to both the technical and non-technical trainees – large classrooms & one on one

Qualified candidates will have three (3+) years experience in technical training and hands-on deployment of complex IT infrastructure products.

A BS/MS in computer engineering, systems analysis or education is preferred.

Skills

Successful candidate will also possess:

- Windows NT, Windows 2000, Windows 2003, Windows XP and and server operating systems - NTFS
- Microsoft SQL Server, SQL query languages and 3rd party reporting tools
- Microsoft Office Skills - PowerPoint, Word, Publisher, Video Capture utilities, and others
- Industry certifications (MCSE, MCSA, CCNA, etc.)
- Knowledge of directory systems – Active Directory, LDAP
- Hands-on networking & enterprise infrastructure experience (routers, VLANs, VPN, DHCP, DNS, TCP/IP, etc.)

Location: Tampa, FL (local candidates only)

Contact:

Ryan Theriault

Account Executive

Today's Financial

Accounting & Finance

Permanent Placement Solutions

500 North Westshore Blvd. Suite 530

Tampa, FL 33609

813.490.2116 w

813.394.1824 c

813.282.8592 f